

# COMPANY CASE STUDY

## Central London Financial Institution go digital with TETRA



### PROJECT OVERVIEW

Sepura Channel Partner 2826 Ltd has been awarded a contract to supply, install and maintain a Sepura TETRA digital radio solution to operate throughout their new clients' 800,000 square foot, 8 story office complex. The financial firm will be vacating three other buildings locally to consolidate its operation into its new purpose-built UK Headquarters.

The TETRA system is now live and comprises a UHF Teltronic Nebula two carrier site base station rack mounted system with onsite coverage delivered via a distributed antenna system. Sepura SC2024 terminals, Sepura SRG3900 desktop mobiles/gateways and a TETRA eXpress PC dispatcher application which manages and records the system's messaging and emergency alarms.

***"The Teltronic Nebula TETRA infrastructure and Sepura hardware chosen for our project provided a real step-up in performance and capacity versus our previous solutions, and we are sure to develop the systems functionality further with the support of 2826 Ltd, allowing us to get the most from our investment"*** said a representative for the building.

Stuart Young, Account Director for 2826 Ltd said ***"We are extremely proud to have been given this opportunity to work with such an iconic London firm and the relationships forged during this process I know will last many years to come"***.



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#### AT A GLANCE

##### Challenges

- New premises
- Large area (8 story building, 800,000 sq. ft.)

##### Benefits

- Excellent performance
- Improved capacity
- Return on investment
- Improvements in functionality

#### OBJECTIVES

The Financial Institution with large scale operations spanning across numerous premises will be vacating three buildings locally to consolidate its operations into one new purpose UK Headquarters. The client required a reliable, functional solution that could adapt to their needs and initially manage and record messaging and emergency alarms.

#### SOLUTIONS

Installation of a TETRA system comprising a UHF Teltronic Nebula two carrier site base station rack mounted system with onsite coverage delivered via a distributed antenna system.

Sepura SC2024 terminals, Sepura SRG3900 desktop mobiles/gateways and a TETRA eXpress PC dispatcher application which manages and records the system's messaging and emergency alarms.

#### BENEFITS

##### Reliability

The TETRA solution provides enhanced performance and coverage so is much more reliable overall.

##### Functionality Development

With 2826's support, the system's functionality can be developed over time to suit the client's changing needs.

##### Return on Investment

An adaptable, system, with expert support from 2826 ensures the client will get the most from their investment.

##### Technical Support

The relationships forged between the client and 2826 during this process ensure quality customer service. Deep knowledge of the client's needs ensure appropriate technical support and low hassle for the client.



*"This is a real step-up in performance and capacity versus our previous solutions, and we are sure to develop the systems' functionality further with the support of 2826 Ltd, allowing us to get the most from our investment"*

##### Client spokesperson

**Representative from the building**